

Thesis title: THE EVALUATION OF INTRANET-BASED INFORMATION SYSTEM
: A CASE OF GOVERNMENT SAVINGS BANK HEADQUARTERS

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ABSTRACT

The purposes of this study were to (1) evaluate Government Savings Bank's Intranet - based Information System, and (2) apply the research findings to improve the system by developing a prototype. The samples were 327 (out of 2,170) employees of GSB Headquarters. The tools of this study were survey questionnaires and interviews. The statistics used for data analysis were percentage, mean and standard deviation.

The research finding were that most employees views on the system, regarding use, content, presentation and homepage, are all at the normal level. These findings were used to develop a prototype of the new system which differed from the exiting one in such areas as classification of the main menu and submenus, adding a search engine, linking all pages with homepages, and making the webboard easies to use.

Keywords: Intranet, Evaluation, Prototype