DRUG INFORMATION NEEDS OF DIABETES MELLITUS OUTPATIENTS AT THE OUTPATIENT DEPARTMENT, PRANUNGKLAO HOSPITAL, NONTHABURI

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The purposes of this study were to (1) study drug information needs of diabetes mellitus outpatients at Pranungklao Hospital, Nonthaburi; and (2) compare drug information needs of diabetes mellitus patients with differences in education level, income level, and length of time since diagnosis. A set of questionnaires was administered to 345 diabetes mellitus outpatients selected using the quota sampling technique at Pranungklao Hospital. Data analysis included descriptive statistics, ANOVA, and ANCOVA. Key findings revealed that patients with various education and income levels had significantly different levels of perceived drug information and additional drug information needs (p < .05). However, the length of time since diagnosis was not found to be significantly associated with the information needs. Furthermore, after controlling for the effect of education, patients with varying income levels used significantly different drug information sources, especially medical personnel and drug-related documents.

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